

May 7th, 2020

Opening News

- **Roads** - ALL roads are open; however some of the lawns may still be wet.
- **Water** - ALL water is on
- **Camp Store Information:** At the direction of the Health Department, we can only allow 2 guests in the store at a time and to help with this, we are keeping the door to the store locked at all times. Please simply ring the doorbell for service. Please wear a mask. For more specific information, refer to the last page of this newsletter.
- **Camp Store Hours:** Our store hours as of right now are subject to change, but are currently as follows:
 - Monday 9am to 5pm
 - Tuesday 10:30 to 4:30pm
 - Wednesday CLOSED
 - Thursday 7am to 4:30pm
 - Friday 9am to 7pm
 - Saturday 9am to 5pm
 - Sunday 9am to 5pm
- **BORDER UPDATE** - As of 5/8/2020 the only published date for the border opening is May 20th, we will keep a eye on things as they change.
- **Families North of the Border** - During the time that the border is only allowing essential travel we will keep your lawns mowed for you.
 - As many of you know, the weather hasn't been the best and we even had some snow on Thursday night, so not much has been missed with the opening on May 1st. With that being said we plan on extending the camping season until November 1st. This will be determined by the WEATHER and if we would have to close early due to any **Local, State or Federal regulations.**


May 2020 Edition

- **Gathering Areas** - We are following the Clinton County Health Department guidelines by having ALL gathering areas **CLOSED** including but not limited to the playground, pools, bathhouses, swings, gazebo, basketball court, and ball fields.

SOCIAL DISTANCING

Keep a hockey stick length of space between you and others, eh



- **Social Distancing** - (With all the hockey fans in the park, the above meme was too funny not to share). This is the most important guideline given to us for opening the park. We were given the approval to open provided everyone respects the guidelines. The health department has stated that they can do surprise visits and if they find groups such as gathering too many people around a campfire, they can close the campground again.
- **Spring Power Bills** - The meters were read on May 6th and will be ready to begin collecting this by Wednesday May 15th.
 
- **Masks and Sanitizer** - The Clinton County Emergency Operations Center funded by a New York State grant has provided us with the following (please stop by the office and grab yours):
 - Two cloth masks per site
 - One bottle of hand sanitizer per site.
 - A couple of Gallon jugs of sanitizer to refill the provided bottles.

- **From Dave:** I would like to thank my team for all of the hard work they have done in getting the campground cleaned up opened. As all of you know the weather hasn't been the best but they dug in and got their work done. We will continue to focus on Health and safety items first and there is still plenty of work to do with clean up but this is an everyday task, so please be patient.

Thank you Lloyd Drolette / Gary Lomber
Dennis Guimond / Tim Mitchell

- **Thank You** - I would also like to thank the campers for being so understanding during these times. **We are all in this together.** We are doing everything possible to keep our team and our guest safe. For the safety of our guests, our office staff will be wearing masks and will be regularly sanitizing common surfaces.
- **Making Payments** - We are set up to receive your payments using any of the following:
 - Mail - simply mail a check in US funds to Plattsburgh RV Store, 240 Tom Miller Road, Plattsburgh, NY 12901
 - Contactless Via phone - simply call us at either 518-563-1983 or 518-594-3873 to make your payment.
 - In Person - we can still process your payments at Tom Miller Road by calling the office or knocking on the door when you arrive and await instructions. At Blue Haven, simply ring the bell and we will assist you.
 - We also have a locked mailbox at the entrance to the store where you can place any correspondence (including payments) as this is checked daily during the season.
- **Golf Carts:** David and his team have sorted through all of the golf carts and have moves all of the golf carts belonging to our US guests have been moved out of the shop and are ready for pick up. For our Canadian guests, these will remain in the shop for now.
- **Parking:** please do not park on the neighbors or any open sites.

- **Shot records:** A new season brings us a need for updated shot records for your pets. Please bring copies to Tim in the office.



Welcome our new BHC family members!

Please join us in welcoming our new additions to the Blue Haven Family!

- Michelle & Allan Clark on Hemlock 17
- Skye & Trevor Lashway on Hemlock 19
- Anthony & Juanita Brown on Cedar E

Changes to Your Site

Please remember:

- Before you **DIG** anywhere on your site
- Before you **BUILD** anything on your site
- Before you **CUT** anything on your site
- Before you **BUY** anything for your site

You **MUST** check with the office as this will avoid an uncomfortable situation for either party involved. This will protect our infrastructure from damages while maintaining the Natural Beauty surrounding us here in the park.

Visitors and Contractors

All non-residents **MUST** register with the office before entering the park. This is for your own safety, as well as your neighbor's security. This includes (but not limited to):

- Direct TV
- Wood deliveries
- Someone delivering or retrieving a camper
- Someone working on your camper
- Visitors to your site

Please make us aware to be expecting any guests.

We are Hiring We are in need of a few candidates to fill a few positions. If you or someone you know has experience or interest in this position, please contact Dave or Tim in the office.

- Night Watchmen
- Lifeguards. Candidates must be Certified and have a valid CPR certification.

General Guidelines:

While this list is NOT designed to replace the Policy Handbook, here are some offenses often brought to my attention or have seen personally:

- The Speed Limit within the park is **5MPH**
- Those riding bicycles are subject to traffic laws including speed limit, ride on the right, stopping at stop signs, and **helmet use is required for riders 14 and under.**
- STOP signs are up to protect everyone - obey them and keep everyone safe.
- Golf Cart drivers **MUST** be 16 and have a valid driver's license.
- The river and lake are both New York State Protected Waterways and you may not disturb the rocks, change the flow, or construct anything on the bank or in the water.
- Quiet hours on weekdays 10pm to 9am and on weekends and holidays 11pm to 10am
- Space heaters are not allowed.
- Second refrigerators are limited to 36" tall

HOPE: Hope is defined as an optimistic state of mind that is based on an expectation of positive outcomes with respect to



events and circumstances in one's life or the world at large. As I type this, I think about every conversation I have had with our guests over the last couple of weeks and the common theme is that everyone is still able to bring to the table is HOPE. From our Canadian guests wanting the borders to open, to our local guests offering support by offering to help in any way they can. We certainly have a **STRONG** community of people here willing to help in any way possible.

WE WILL GET THROUGH THIS!

Service

Due to restrictions from the Health Department, we are currently unable to provide on site road service at this time. As soon as we have proper clearance, we will be in contact with you to schedule work to be completed as well as outline the guidelines we must follow when performing the work. Our Blue Haven Guests will be the first guests that we serve. To add your repairs to our list, please call either store to assist you in getting started.

2020 is Here!

While it may not seem like it, our 2020 season is here to stay and has



Brought about a lot of change in our world. As we navigate our way out of our current situation, always remember there is always positive in every situation. Here are just a few:

- While every situation is different, we certainly have the potential to save money. With less shopping opportunities and less travel, this could certainly help out any budget.
- With travel and tourism almost non-existent, we are seeing significantly less carbon emissions worldwide.
- We have had the opportunity to spend more time with our immediate families.
- Many have used this time to declutter their homes or complete a hope improvement project.
- Self reflection and focusing on yourself.
- What can you add to this? We would love to hear your positive observations on our Facebook page!



COVID-19 GUIDELINES FOR CAMPGROUND OPERATORS & STAFF



Clean & Sanitize Surfaces Frequently

- Surfaces to be cleaned frequently include (but are not limited to): door knobs, common areas, and bathhouses.
- Use cashless payment options whenever possible.
- Use substances containing quaternary ammonia (quat) or sodium hypochlorite (bleach). Visit EPA.gov for more COVID-19-registered disinfectants.



Wash Hands Often

- Hands should be washed frequently for at least 20 seconds with soap and water.
- Wash hands immediately after: coughing, sneezing, blowing your nose, eating or drinking, touching your face, using the restroom, cleaning or handling dirty dishes, or touching contaminated surfaces.



Practice Social Distancing

- Maintain at least 6 feet separation between all campers and staff; all campers should stay at their campsites except for essential needs.
- No large groups should form on beaches, playgrounds or at pools.
- Campers should not congregate at another camper's site. No parties of any kind.
- Limit visitors.



Keep Sick Campers at their Campsites

- Campers who begin to feel ill with symptoms of COVID-19 (fever, cough, difficulty breathing) or any other illness **MUST** stay at their campsites.
- Ill campers should travel only for medical care and call ahead to alert the medical provider they are coming.

Questions? Call Clinton County Health Department's
Division of Environmental Health & Safety
at 518-565-4870.